



Wednesday, Oct. 16, 2024

Take steps now to prevent a fire



□□□ October is Fire Prevention Month. □□□

Fire prevention is one of the main reasons that HACA continues to enforce a **non-smoking policy in all housing units**. Many residential fires are caused by lit cigarettes or by children playing with matches and lighters.



Grease on stoves in an unclean kitchen is another major cause of fires.

Help HACA prevent tragedies by practicing these fire safety tips at home:

- Do not smoke inside your apartment. All of HACA's Pathways communities are smoke-free.
- Clean grease off of your stove.
- Never remove or tamper with your smoke detectors.
- Never use ovens or stove burners to heat your home.

- ❑ Lit candles and incense are not permitted in your apartment.
 - ❑ Make sure everyone in the unit knows how to call 9-1-1.
 - ❑ Teach household members to **STOP, DROP and ROLL** if their clothes catch on fire.
 - ❑ Do not overload electrical outlets.
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Thanks for making this year's National Night Out a huge success

This year's National Night Out was a **HUGE** success – and it's all thanks to you.

Members of the management team at each property went out of their way to create a fun environment while also sharing crime-fighting tips and disaster preparedness guidelines.

Austin police officers, as well as other first responders, were able to stop by many locations in between calls.



Details on the 2025 National Night Out will be forthcoming.



The celebration at Coronado Hills featured a Western theme.



The Austin Fire Department stopped by Santa Rita Courts.

Vote in 2024 resident council elections

It's time for resident council elections at our HACA properties.

They'll take place at various times between Monday, Oct. 21 and Friday, Nov. 1.

Look for flyers with the voting details for your community.



Blue Santa applications being accepted



Applications are now being accepted for this year's Operation Blue Santa.

Click [HERE](#) to start the process.

With only 600 spots currently available, don't delay. Apply today.

Deployment of RentCafe concludes

'Ready ... Set ... Go!'

RentCafe, a new, safe way to pay rent each month and to submit maintenance requests, has now gone live at all PAMI properties: Coronado Hills, Gaston, Santa Rita, Meadowbrook, Salina, Thurmond Heights, North Loop, Shadowbend, Manchaca II, Booker T. Washington, Georgian Manor, Manchaca Village, Lakeside, Bouldin Oaks and Northgate.

Early participation has been nothing short of phenomenal.

Keep an eye out for blue-and-orange 'Ready ... Set ... Go!' flyers and posters at your property to learn more about how to access this new, easy-to-use system.



Seize your opportunity:

Register for new FSS program

Quick reminder for HACA PBRA families: the FSS program is now open to residents at a number of HACA properties.

Thanks to a U.S. HUD grant earlier this year, residents can sign up for FSS at these properties:

- Pathways at Booker T. Washington
- Pathways at Bouldin Oaks
- Pathways at Chalmers East and West
- Pathways at Coronado Hills
- Pathways at Georgian Manor
- Pathways at Goodrich
- Pathways at Manchaca Village
- Pathways at Manchaca II
- Pathways at Northgate
- Pathways at Santa Rita Courts
- Pathways at Shadowbend
- Pathways at Thurmond Heights



To register, or for more information, contact the HACA Resident and Client Support Center at 512-588-8298 or email fss_pathways@hacanet.org.

Bringing healthy choices and support closer to home

HACA is excited to share these **valuable resources** to enrich the **health and well-being** of our residents. Embrace a variety of support services designed with you in mind:

Fresh and Affordable Produce: Explore local farmers markets where **Lone Star SNAP and WIC benefits** are accepted. Make your grocery budget go further with the **Double Up Food Bucks program**, which doubles the amount of fresh produce you can purchase. Visit **Sustainable Food Center** website [HERE](#) for more information.

Baby Formula Assistance: If you have infants or young children, assistance with **baby formula** is available to ensure your little ones receive the nutrition they need. Check out the flyer [HERE](#) for more details.

Food Pantry Access: No one should have to worry about their next meal. Access the **food pantry** available through the **Austin Public Health Neighborhood Services Unit** [HERE](#) and fill your pantry with nutritious food options.

Self-Sufficiency and Case Management: Take control of your future with Self-Sufficiency and Case Management services. From **job search assistance** to **budget counseling**, gain the tools and guidance to thrive. Find more information on becoming self sufficient click [HERE](#).

Holistic Support: Find information and access to **Neighborhood Centers** that provide a suite of services to cover various needs, from basic necessities to personal development [HERE](#).

Each of these services is a step towards a healthier, more sustainable lifestyle.

For more information on how to access these resources, please refer to the flyers provided or get in touch with the **Resident and Client Support Center**.

Let's continue to build a supportive and nourishing community together.

Got a story? Share it with OneVoice!

If you or someone you know has a story of triumph, community, or growth at HACA, we'd love to feature it. Your story could inspire our community in the OneVoice newsletter. Contact our communications team to share. Let's celebrate our stories together!

Contact us



IMPORTANT HACA Phone Numbers

HACA Administration	(512) 477-4488
Maintenance Work Orders	(512) 477-8518
Section 8/Housing Choice Voucher	(512) 477-1314
Fire/Police	call 911
Non-Emergency Police	call 311
Poison Center	(800) 222-1222
Quit Smoking	(877) 937-7848

HACA RESIDENT & CLIENT SUPPORT CENTER:

(512) 588-8298

CENTRO DE APOYO AL CLIENTE Y PARA RESIDENTES DE HACA:

(512) 588-8298

Housing Authority of the City of Austin | 1124 IH 35 South | Austin, TX 78704 US

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