



Thursday, Nov. 7, 2024

Firefighters spend Halloween with Meadowbrook Boys & Girls Club

The Austin Fire Department paid a visit to Meadowbrook last week on Halloween, much to the delight of the complex's youngest residents.

Members of the Boys & Girls Club had a chance to tour a fire engine and chat with the crew based at Fire Station 6, which is located on South Congress Avenue. Stickers were handed out, as well.

Thanks to AFD for stopping by. Look for similar events at other HACA properties in the coming months.



Deadline for Operation Blue Santa passes

All spots have been filled for this year's



Operation Blue Santa.

Hundreds of families signed up, seeking assistance to turn their Christmas wishes into reality.

The annual campaign collects books, toys and other items for Austinites in need.

Operation Blue Santa first started in 1972, and has grown each year.

On delivery day, which is Saturday, Dec. 14, volunteers will deliver more than 5,000 packages to 13,000-plus children.



Safety in numbers: The power of community awareness

Building a strong, safe community starts with a shared sense of awareness and connection among neighbors.

When we look out for each other, we create an environment where crime is less likely to thrive.



Community awareness can be as simple as **familiarizing ourselves with the people and routines in our neighborhood**. When we know what's usual, it's easier to **spot what's unusual** – and that's where our **collective power** comes in.

For instance, **taking note of unfamiliar vehicles, keeping an eye on each other's spaces, and sharing information about potential safety concerns** can help **deter criminal activity** and ensure our neighborhoods remain **secure and welcoming**.

Small actions, such as **giving a friendly greeting to neighbors and discussing neighborhood concerns**, contribute to this shared awareness and can even form connections that make our community **feel like home**.

If you notice **something out of the ordinary**, remember that reporting non-emergency concerns to property management or community resources can make a **significant impact**.

By **staying alert and working together**, we strengthen our community's resilience, helping everyone **feel safer and more connected**.

Reporting non-emergency incidents

If you observe **suspicious activity** or need to report a **non-emergency incident**, the **Austin Police Department** offers several options:

- **Non-emergency phone line:** Call 3-1-1 or (512) 974-2000 to report non-emergency situations.
- **Online reporting:** Visit iReportAustin.com to file a report online for certain non-emergency incidents.
- **Anonymous crime tips:** Submit anonymous tips through [Austin Crime Stoppers](#) by calling (512) 472-8477 or using their online form.

When contacting dispatch, provide detailed information, including:

- **Location:** Exact address or nearest intersection.
- **Description:** Detailed account of the incident or individuals involved.
- **Time:** When the incident occurred or was observed.
- **Additional information:** Any other relevant details that could assist responders.

For emergencies requiring immediate assistance, call 9-1-1. APD also supports **Text-to-911** for situations where calling isn't possible. Simply **text your emergency and location to 911**, and dispatchers will respond promptly.

By **staying vigilant and utilizing these resources**, we can work together to maintain a **safe and welcoming community** for all.

–Amanda Curry, HACA Safety Coordinator

Get to know your APD officers at 2 special events this November

We've got a pair of **safety-focused events** coming up this month at our properties.

First up, you can take part in the Austin Police Department Bingo Roundup. It's set for 10:30a on Friday, Nov. 15 at Bouldin Oaks Officer Michael Crossen, an APD district representative, will be on hand to take part.

Meanwhile, Coffee, Community & Cops, a safety and security social with APD, will take place at 11a on Monday, Nov. 18 at Lakeside.

Seize your opportunity: Register for new FSS program

Quick reminder for HACA PBRA families: the FSS program is now open to residents at a number of HACA properties.

Thanks to a U.S. HUD grant earlier this year, residents can sign up for FSS at these properties:

- Pathways at Booker T. Washington
- Pathways at Bouldin Oaks
- Pathways at Chalmers East and West
- Pathways at Coronado Hills
- Pathways at Georgian Manor
- Pathways at Goodrich
- Pathways at Manchaca Village
- Pathways at Manchaca II
- Pathways at Northgate
- Pathways at Santa Rita Courts
- Pathways at Shadowbend
- Pathways at Thurmond Heights



To register, or for more information, contact the HACA Resident and Client Support Center at 512-588-8298 or email fss_pathways@hacanet.org.

Bringing healthy choices and support closer to home

HACA is excited to share these **valuable resources** to enrich the health and well-being of our residents. Embrace a variety of support services designed with you in mind:

Fresh and Affordable Produce: Explore local farmers markets where **Lone Star SNAP and WIC benefits** are accepted. Make your grocery budget go further with the **Double Up Food Bucks program**, which doubles the amount of fresh produce you can purchase. Visit **Sustainable Food Center** website [HERE](#) for more information.

Baby Formula Assistance: If you have infants or young children, assistance with **baby formula** is available to ensure your little ones receive the nutrition they need. Check out the flyer [HERE](#) for more details.

Food Pantry Access: No one should have to worry about their next meal. Access the **food pantry** available through the **Austin Public Health** Neighborhood Services Unit [HERE](#) and fill your pantry with nutritious food options.

Self-Sufficiency and Case Management: Take control of your future with Self-Sufficiency and Case Management services. From **job search assistance** to **budget counseling**, gain the tools and guidance to thrive. Find more information on becoming self sufficient click [HERE](#).

Holistic Support: Find information and access to **Neighborhood Centers** that provide a suite of services to cover various needs, from basic necessities to personal development [HERE](#).

Each of these services is a step towards a healthier, more sustainable lifestyle.

For more information on how to access these resources, please refer to the flyers provided or get in touch with the **Resident and Client Support Center**.

Let's continue to build a supportive and nourishing community together.

Got a story? Share it with OneVoice!

If you or someone you know has a story of triumph, community, or growth at HACA, we'd love to feature it. Your story could inspire our community in the OneVoice newsletter. Contact our communications team to share. Let's celebrate our stories together!

Contact us



IMPORTANT HACA Phone Numbers

HACA Administration	(512) 477-4488
Maintenance Work Orders	(512) 477-8518
Section 8/Housing Choice Voucher	(512) 477-1314
Fire/Police	call 911
Non-Emergency Police	call 311
Poison Center	(800) 222-1222
Quit Smoking	(877) 937-7848

HACA RESIDENT & CLIENT SUPPORT CENTER:

(512)588-8298

CENTRO DE APOYO AL CLIENTE Y PARA RESIDENTES DE HACA:

(512)588-8298



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